Relief International is a 60-year-old development and humanitarian nonprofit alliance and works with vulnerable communities across Sudan to deliver healthcare, secure access to clean water and food, improve basic hygiene practices, and create employment opportunities. Our teams provide primary healthcare, vaccinations, family planning, and care for expectant and new mothers at 47 locations. We also build local capacity by training national health service providers and conducting community-wide campaigns on disease prevention and healthy practices.

**Bid No:**RI-SDN-PS-025-030 Internet Service

**City: Port Sudan**

**Deadline:** March 10th, 2025

**Description: Provision of internet service for Port Sudan, Damazine, Gadarif, Khartoum (Omdurman), Singa, and Almanagil.**

Dear Sir / Madam,

Relief International (RI) invites your submission of a Technical and financial bid to provision of internet service for Port Sudan, Damazine, Gadarif, Khartoum (Omdurman), Singa, and Almanagil as per the conditions detailed in the attached Invitation to tender (ITT). RI seeks a company to provide this service in RI offices Port Sudan Damazine, Gadarif, Khartoum (Omdurman), Singa, and Almanagil.

The following documents must be submitted in a hard copy in a sealed envelope at the RI Port Sudan Office or through the email address [bid.sudan@ri.org](mailto:bid.sudan@ri.org) before March 10th 2025, 03:30 PM. When sending by email, please make sure to subject the email with the following Bid number: RI-SDN-PS-025-030 Internet service

* Legal registration to work in country of operation (proven registration and Tax ID)
* Vendor Registration documents – Tax registration documents – Trace Licence
* Satisfactory clients references
* Dedicated Internet with symmetrical speeds, SLA-backed uptime guarantee, and 24/7 support with escalation.
* Ensure a stable and continuous service with at least 99.5% uptime.
* Supply, install, and configure all required hardware, including routers, modems, and any additional necessary equipment, along with a detailed specification of its features and capabilities.

For more clarifications please contact on the below details:

[bid.sudan@ri.org](mailto:bid.sudan@ri.org) +249912506762 / +249126680900

Address: RI Offices: House Number 291, Plot # 4, Sector 4, Al-Matar/Airport Housing Society, Red Sea, Port Sudan