



Warranty, Training and Safety Measurements Document

The supplier / bidder should confirm and agree that all tractors and machineries that submitted on this tender are free from material defects, faults and workmanship error, and all supplied tractors are warranted for **24 Month** from the date of commissioning against defects on material, faults, workmanship and or defects that caused by exposed to sun / weather conditions when stored for long period of time

Acknowledge that this warranty includes and covers batteries, electric parts, and tires if manufacturer defect, faults and workmanship are clearly proved and appeared during the warranty period.

Will be responsible to assure that the nominated AFD/AAGVCSS operators and service staff are well trained during the commissioning, field set up and field start up and assure safety measurements have been met and clearly explained.

All necessary information will be delivered to the nominated AFD/AAGVCSS field operators and service staff to assure correct and safe use and to avoid any chance of misuse that could lead to machine failure.

Will provide Arabic and or English language operators manual at the time of goods delivery.

AFD/AAGVCSS call for warranty (WARRANTY CLAIM) should be attended in max 72 hrs., repair and or replace of defective items should be completed in max five working days.

Acknowledge that AFD/AAGVCSS has a right to charge the supplier for the amount of rented machine at the market price in case the supplier failed to fulfil attending and repairing on the agreed time.

Any warranty rejection must be supported by a written letter to AFD/AAGVCSS explaining and justifying the reason of rejection.

